



Walker County Sheriff's Office



Inmate Telephone - Important Update

Please be advised – during the week of **September 1, 2025**, the inmate telephone service at **Walker County Sheriff's Office** will be changing from Securus to **NCIC Inmate Communications**.

Inmates, friends and family members should **STOP** funding pre-paid accounts with Securus and transferring funds from commissary prior to this change. Family and friends should set up an account with **NCIC**. To set up and fund a pre-paid account, friends and family can call 1-800-943-2189 or visit www.ncic.com. Visit the Apple or Google Play App store and download the NCIC App.

Family and Friends can contact Securus at 800-844-6591 to request a refund

Below are the calling rates and fees that will be in place with NCIC:

All calling rates are per-minute, there are no connection fees.

Inmate Telephone System	
Call Types	Per-Minute Rate
All calls within the United States:	\$0.18
Mexico/Canada:	\$0.25
International:	\$0.35
Cuba:	\$0.99
Offsite (Remote) Visitation	\$0.30/Minute

*Rates listed do not include required pass-through regulatory taxes

For more information about NCIC, visit www.ncic.com